**Uber Video Transcripts:**

**02\_Uber\_Eats**

**Sami Dabbour:** The Open University partnership started with the Uber Rides part of the business in 2019. We witnessed the success and the engagement with that programme, and hence we decided to extend that partnership to the Uber Eats programme in 2020.

**Simon Tindall:** We have now completed a sort of fairly extensive pilot programme with Eats and they’ve now just rolled that programme out nationally to their couriers.

**Sami Dabbour:** When delivering trips, couriers earn points. These points qualify them for certain tiers in the Uber Eats Pro programme. Diamond and Platinum members can access the perks with The Open University. Platinum members can access short courses, one per quarter and Diamond members can access two micro credentials per year.

**Simon Tindall:** The couriers tend to be younger than the drivers and subsequently their educational objectives and needs are slightly different. They tend to be studying shorter, more industry focused courses

**Isaac Paha:** My name is Isaac. I'm originally from Ghana. Moved into the UK about three years ago. I signed up for Uber Eats, and I'm studying with The Open University.

I remember the first time I logged in into my student portal, and when I saw most of the subjects that I've always wanted to explore, it was so exciting. That's my plan to end up as an IT professional.

**Sami Dabbour:** Given the current job market in the UK, we believe that these perks will provide the differentiating factor for couriers to work and collaborate with Uber Eats. This partnership with The Open University has increased courier loyalty and engagement. It showcased Uber Eats commitment in supporting couriers beyond even their job at Uber, in helping them access other jobs and other opportunities in the market.